Bharat Sanchar Bhawan, Room No. 120, Ph. 011-23714242 Fax: 011-23734052

No. 64-471/2018-19/FTTH/Tariff

Dated |4-10-2019

To

The CGM, ITPC Pune.

<u>Sub: Clarification regarding installation charges for LL/DSL/Bharat-Fiber Connections</u>
(Voice/Broadband/Combo) in all the circles -reg.

- 1. Kindly refer to the instructions issued vide BSNL CO letter no.1-1/2019-R&C(CFA) [Circular R&C-CFA No. 34/19-20] dated 05-07-2019 regarding streamline of installation charges for LL/DSL/Bharat Fiber (Voice/Broadband/Combo) & BBoWiFi connections in all the circles.
- 2. In this regard, following are clarified:

Reference received from ITPC	Clarification
What are the installation charges for the provisioning of 'Voice Service' over the existing 'Broadband Only' service	NIL installation charges shall be levied for the provisioning of 'Voice Service' over the existing 'Broadband Only' service.
In case of FTTH , In addition to Service level Voice / BB Installation Charges of Rs.250/- , an Account level FTTH - ONT Installation Charges of Rs.500/- is also getting levied in CDR. Please clarify whether this Account level FTTH - ONT Installation Charges of Rs.500/- is to be levied in addition to the service level charges.	No separate installation charges of Rs. 500/- for the ONT installation shall be levied over & above the Service level installation charges of Rs.250/- per connection under Bharat Fiber category.

3. All other terms & condition shall remain same as per the referred circular.

(P. Padmanabha Rao) DGM (CFA)

## Copy to:

- CGMs, all the telecom circles/metro districts for information please.
- 2. Sr. GM (Fin-CFA), BSNL CO, New Delhi for information please.